

# FAQs

**Q: Do you supply cotton bobbins? (often referred to instead of transfer rollers)**

A: Yes, we manufacture a variety of rollers in different materials.

**Q: Can you provide a complete conveyor?**

A: Yes, we have a full fabrication shop dedicated to the manufacture of conveyors

**Q: What widths are available for Wire Belts?**

A.: Depending on the mesh, they range from 28mm to 4500mm

**Q: Are there advantages of wire mesh over plastic belts?**

A: Metal belts are a clean-in-place style of belt, which means you do not have to remove them from the conveyor to clean them. Metal belts are also metal detectable where plastic is not, which is especially important in food processing. Metal belts also won't catch fire. Read our hygiene report on stainless steel conveyor belting

**Q: Are your belts and components suitable for food contact**

A: Yes all our belts are. Flat-Flex, CompactGrid, Versa-link, and EZSplice all have USDA acceptance certification.

**Q: Can my belt be driven backwards?**

A: Flat-Flex belts can run backwards if the conveyor is set up properly.

**Q: Do you have EZSplice for the smaller pitch and wire diameters?**

A: The smallest pitch and wire diameter EZSplice is available for is 6.4mm x 1.4mm

**Q: How much tension should be applied to the belt?**

A: You only need enough tension in the belt circuit to engage the drive sprockets. The belt needs to be 'finger tight' at the in-feed.

**Q: How fast can I run my belt?**

A: It is not as much about the speed of the belt, but the number of revolutions. The faster you run a belt, the more likely you will have to replace it in a shorter amount of time.

**Q: Does Wire Belt offer any onsite training programs?**

A: Yes, contact your local representative for an appointment.

**Q: How long will it take to have a belt made?**

A: The average lead time for a standard Flat-Flex belt is 2 weeks. If it is a belt we carry in stock, usually we can send it out that day.

**Q: How long will my belt last?**

A: By their very nature, all conveyor belts have a finite life, including metal belts. However, it is a fact that the majority of conveyor belts do not wear out or “use up” their life. Most belts, if they actually do fail during use in a production environment, fail because of factors not related to strength, belt life, or robustness of the belt. They usually fail for one or more of the reasons outlined in our ‘potential causes of downtime’

**Q: How do I select the proper belt for a new application?**

A: Please contact our technical sales team for assistance.

